



Republic of the Philippines
Department of Education
REGION VII – CENTRAL VISAYAS
SCHOOLS DIVISION OF NEGROS ORIENTAL

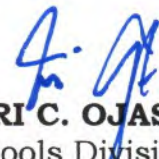
Office of the Schools Division Superintendent

DIVISION MEMORANDUM

18 JAN 2024

No. 0045, s. 2024

To : Assistant Schools Division Superintendents
Chief Supervisors, CID and SGOD
Education Program Supervisors
Public Schools District Supervisors/ DICs
Elementary and Secondary School Heads
District ICT Coordinators

FROM :  **NERI C. OJASTRO EdD, CESO V**
Schools Division Superintendent
11/8/2024

SUBJECT : **WEBINAR ON DUPLICATING AND MAINTAINING THE SCHOOL CLIENT SATISFACTION MEASUREMENT (CSM) ONLINE FORM**

1. The 67 District ICT Coordinators are hereby directed to attend virtually the **Webinar on Duplicating and Maintaining the School Client Satisfaction Measurement (CSM) Form on Friday, January 19, 2024.**
2. The Objectives of the webinar are as follows:
 - a. **Convert the feedback mechanism to ARTA-prescribed Client Satisfaction Measurement (CSM) Form for uniform reporting.**
 - b. **Implement the online CSM Form at the school level in the Department of Education.**
 - c. **Generate and submit School CSM results to the Division Office CSM in charge.**
3. Participants are advised to secure the following:
 - a. stable internet connection (at home or in school)
 - b. 2 electronic gadgets (laptop for the hands on and PC tablet or phone for the webinar)
4. Immediate dissemination and strict compliance to this Memorandum is enjoined.

NCO/OSDS-ICT/RVG/gao



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